

# HELP TO REDUCE HOME FUEL BILLS

Are you worried about your gas or electricity bill...or both?

How do you know that you are getting the best deal from your supplier?

There are independent websites such as [www.uswitch.com](http://www.uswitch.com) or [www.energyhelpline.com](http://www.energyhelpline.com) to help you find the best deal. You can also change supplier online. Please note that in some circumstances with some heating systems switching may not be possible.

Some energy suppliers have special discounts on fuel charges, for example to help pensioners, the disabled and low income households. A summary of some of the schemes available is noted in the table below. If you are with a supplier not detailed below, please contact them and ask about what discounts or "Social Tariffs" they might offer.

If you want informal and confidential advice on with problems with fuel bills or any other debts such as loans, credit cards, rent arrears, council tax etc; please contact our Money Advice Worker

## Alison Prophet

Money Advice Worker

Hillcrest Housing Association

7-11 Arbroath Road

Dundee DD4 6EW

Tel: 0845 605 2368

Email: [aprophet@hillcrestha.org.uk](mailto:aprophet@hillcrestha.org.uk)

COMPANY	DISCOUNT SCHEME	WHO MAY BE ELIGIBLE?	WHAT IS ON OFFER?	HOW TO APPLY?
Scottish Hydro/ Scottish & Southern	Energyplus Care	Customers in receipt of certain state benefits/low income spending 10% of income or more on gas/electricity.	Up to 20% reduction	0800622838 Quoting: EnergyPlus Care
British/ Scottish Gas	Essentials	Customers on Pension Credit, Income Support and other benefits	Quarterly rebate	Automatic if receive winter fuel rebate. Others can apply on 0845 8502207
Npower	Spreading Warmth Tariff	Low income households in hardship- income less than £260 p/week plus either over 60, disabled or have children	Up to £244 per year savings on fuel bills	0800 9751373
EDF Energy	Energy Assist	Households spending 10% or more of income on fuel and those on Income Support/Pension Credit etc.	15% of fuel bills, up to £147 per year.	Phone Priority Services Team on 0800 269 450
EON	Staywarm	Customer aged 60 and over	Savings of up to £400	Via website <a href="http://www.eonenergy.com">www.eonenergy.com</a>
Scottish Power	Carefree Plus	Pensioners	Monthly rebate up to £10 per month	08452700700

Further energy advice and help for Dundee residents is also available through:

Dundee Energy Efficiency Advice Project

1 Shore Terrace

Dundee DD1 3AH

Tel: 434840

Email: [deep@dundeecity.gov.uk](mailto:deep@dundeecity.gov.uk)