

HELP TO REDUCE HOME FUEL BILLS

Are you worried about your gas or electricity bill...or both?

How do you know that you are getting the best deal from your supplier?

There are independent websites such as www.uswitch.com or www.energyhelpline.com to help you find the best deal. You can also change supplier online. Please note that in some circumstances with some heating systems switching may not be possible.

Some energy suppliers have special discounts on fuel charges, for example to help pensioners, the disabled and low income households. A summary of some of the schemes available is noted in the table below. If you are with a supplier not detailed below, please contact them and ask about what discounts or "Social Tariffs" they might offer.

If you want informal and confidential advice on with problems with fuel bills or any other debts such as loans, credit cards, rent arrears, council tax etc; please contact our office who can refer you for further help.

COMPANY	DISCOUNT SCHEME	WHO MAY BE ELIGIBLE?	WHAT IS ON OFFER?	HOW TO APPLY?
Scottish Hydro/ Scottish & Southern	Energyplus Care	Customers in receipt of certain state benefits/low income spending 10% of income or more on gas/electricity.	Up to 20% reduction	0800622838 Quoting: EnergyPlus Care
British/ Scottish Gas	Essentials	Customers on Pension Credit, Income Support and other benefits	Quarterly rebate	Automatic if receive winter fuel rebate. Others can apply on 0845 8502207
Npower	Spreading Warmth Tariff	Low income households in hardship- income less than £260 p/week plus either over 60, disabled or have children	Up to £244 per year savings on fuel bills	0800 9751373
EDF Energy	Energy Assist	Households spending 10% or more of income on fuel and those on Income Support/Pension Credit etc.	15% of fuel bills, up to £147 per year.	Phone Priority Services Team on 0800 269 450
EON	Staywarm	Customer aged 60 and over	Savings of up to £400	Via website www.eonenergy.com
Scottish Power	Carefree Plus	Pensioners	Monthly rebate up to £10 per month	08452700700

For free, independent energy advice, contact SCARF on 0800 512 012, email duty@scarf.org.uk